



Terms and Conditions:

1. Deposits are £50.00, non-refundable, and must be paid at the time of booking. Only once the completed Booking form and the Deposit have been received will the booking be counted as valid. At that stage you will receive a booking confirmation.

2. The remaining balance is due 21 days prior to the course. If the remaining balance is not received by then, Hand in Hand Adventures will not hold the reservation.

3. Cancellation more than 2 weeks prior to the course receive a refund minus deposit. Cancellations within 2 weeks will receive no refund.
 - 3a. Cancellation Insurance is recommended to clients.

3. If Hand in Hand Adventures needs to cancel, a full refund (incl. Deposit) or the opportunity to reschedule will be given. However, no responsibility will be taken for your travel costs etc.

4. You are expected to come prepared and bring the equipment listed on the equipment/ clothing list. Turning up ill prepared could lead to a cancellation which will then be non refundable. (Please do not hesitate to get in touch if items are missing as Hand in Hand Adventures might be able to arrange something for you.)

5. Due to the nature of the activity, the people involved and the influence of the weather, plans may change to assure safety. Despite having safety as a priority, accidents can happen and I recommend taking out insurance.

6. Failure to follow instructions removes you from the responsibility of Hand in Hand Adventures

7. Abusive behaviour towards the staff will not be tolerated and dealt with accordingly.

8. By taking part in this activity you confirm that you have an appropriate level of fitness.

